Senior Living Organization Relies on Logically for Expansion and Support

About Maplewood Senior Living

Based in Westport, CT, Maplewood Senior Living is known for its unique and inspired senior living communities, from independent to assisted living, to memory care and skilled nursing/rehabilitation. Driven by a passion to go beyond the expected, Maplewood owns and operates 16 communities that offer unparalleled physical surroundings, and the very best in services and amenities. The organization supports around 1400 employees.

"Logically was integral in enabling the services which ensured our clients (and their families) sensitive, personal and health information was kept secure and confidential."

TOM CAPRIO | Director of Information Technology, Maplewood Senior Living

IT Challenge

Logically (then Network Support Company) has been working with Maplewood Senior Living for nine years. Maplewood owns and operates 16 senior living communities, each with its own unique set of network challenges. Initially, Logically helped Maplewood implement a cohesive IT strategy across all locations, preventing significant amounts of downtime the organization had experienced when working with other IT providers in years past.

Logically was also able to re-tool existing locations for maximum efficiency and set up new communities for immediate success. Part of that process involved making Maplewood SOC compliant.

In addition, Logically worked with Maplewood to implement and maintain several custom technologies, including a highly advanced nurse call system, the ability to track and monitor residents' locations (which is especially important for memory care patients) and POS system integration, to name a few.

Logically also helped implement anti-threat protection across Maplewood's facilities, which proved incredibly useful once many of their employees shifted to remote work during the pandemic.

"Logically works to deliver an exceptional experience to both our internal team and our residents. They are always very real and transparent with us, which I really value."

TOM CAPRIO | Director of Information Technology, Maplewood Senior Living

Going Forward

Maplewood is in the process of opening up a new community located in Princeton, NJ, which will support around 100 new residents. Logically is going to be responsible for implementing the network infrastructure that will support the new build. In addition, Logically is working with Maplewood to upgrade some of their existing communities' IT infrastructures.

Visit www.logically.com to learn more. → Our Call 866.946.9638