

The Home for Little Wanderers

Cyber-First IT That Enables Secure, Scalable Care Delivery

About The Home

For more than 200 years, The Home for Little Wanderers has provided critical services to children and families across Massachusetts. From birth to age 22, the nonprofit supports over 14,000 youth each year through behavioral health, foster care, education, therapeutic residential programs, and adoption services.

As its programs and workforce evolved to serve increasingly complex and mobile needs, The Home recognized the importance of a secure, modern, and highly available technology foundation—one that could scale across 15 locations and 500+ users while protecting sensitive data and ensuring compliance.

Why It Matters




The Home's workforce includes clinicians and care providers operating in the field, in schools, and in clients' homes. These professionals rely on seamless access to systems, mobile connectivity, and secure data to deliver services in high-stakes environments.

With growing security concerns, limited in-house IT resources, and increasing pressure to modernize infrastructure, The Home turned to Logically to implement a cyber-first managed services model—enabling the organization to maintain continuity of care, improve data protection, and scale IT operations as programs expanded.

The Challenge

When Frank Chiacchieri joined as Director of IT in 2012, The Home had no formal IT strategy. He launched a 5-year modernization plan, beginning with an RFP to find a managed services partner capable of delivering comprehensive IT support.

Logically was selected for its:

-  Competitive pricing and full-service capabilities
-  Track record of supporting mission-driven organizations
-  Scalable infrastructure and 24/7 user support model



We needed a partner who could support a distributed, mobile workforce and modernize our infrastructure without compromising security or care delivery. Logically delivered on every front.

Frank Chiacchieri,
Director of IT,
The Home for Little Wanderers



The Solution

Logically implemented a cyber-first, cloud-enabled infrastructure to support The Home's unique operational model. Key initiatives included:



Cloud migration strategy: Migrated four of five major systems to the cloud, reducing risk, eliminating onsite hardware, and enabling anywhere/anytime access for remote staff.



Secure touchdown spaces: Built out Wi-Fi-enabled field offices to help clinicians securely input data, print documents, and access case systems without delay.



Workforce modernization: Provisioned 325+ mobile devices with secure access, connectivity, and collaboration tools like Office 365 to support remote and hybrid workers.



Strategic relocation support: Seamlessly transitioned The Home's HQ to a new facility, minimizing downtime while optimizing costs and performance.



Security-first operations: Ongoing security support and proactive planning to address rising risks and prepare for evolving technologies, including 5G.



Now our staff can access everything they need securely—no matter where they are. And we've removed the burden of maintaining onsite servers and backups. It's a more secure, productive environment.

Frank Chiacchieri

Strategic Impact

- ✓ Improved workforce productivity and flexibility
- ✓ Reduced security risks through cloud migration and endpoint hardening
- ✓ Eliminated legacy hardware and minimized IT maintenance
- ✓ Enabled secure, compliant care delivery across 15 facilities
- ✓ Built a scalable technology foundation for growth



Security is the number one concern on everyone's mind. With Logically, we're confident we're staying ahead—while still focusing on what matters most: the kids and families we serve.

Frank Chiacchieri

Future Ready

As The Home for Little Wanderers continues to expand and innovate, Logically remains a strategic partner—supporting future cloud transitions, evolving security threats, and the technology needs of a mission that spans hundreds of lives, every day.



Logically believes in us and our mission. I can't say enough good things about them.

Frank Chiacchieri

Partnering for Resilient, Future-Ready Nonprofits

In the nonprofit sector, secure systems and efficient operations enable mission-driven impact. Logically's expertise helps organizations safeguard donor and beneficiary data, optimize resources, and maintain operational continuity—freeing teams to focus on what matters most. Let's explore how we can help you achieve your mission securely, efficiently, and sustainably.



Lead with Confidence. Secure with Certainty.

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