

Nystrom

Cyber-First IT That Powers Resilience and Hybrid Work for a National Manufacturer

About Nystrom

Headquartered in Minneapolis and founded in 1948, **Nystrom** is a leading manufacturer of commercial building products, offering a 10-line product portfolio that serves contractors, architects, and building owners across North America. With 180 employees and an expansive partner network, Nystrom is committed to delivering innovation, reliability, and customer satisfaction in every product it makes.

As the company grew and adapted to a rapidly changing workforce model, it needed an IT partner capable of supporting remote operations, securing sensitive systems, and enabling digital transformation. That partner is Logically.

Why It Matters

As a company that relies on continuous uptime to serve construction professionals and meet customer demands, Nystrom cannot afford delays, outages, or security incidents. From remote collaboration to data availability, the company needed a **cyber-first managed IT solution** that could scale with their business, reduce risk, and protect customer trust.



It's not just about data loss—it's about the impact a breach or disruption would have on our ability to deliver. Customers expect us to be up and running, always.

Sue Thomas,
CEO, Nystrom

The Challenge

When the COVID-19 pandemic forced companies nationwide into remote operations, Nystrom needed to pivot quickly without compromising continuity or security. Core challenges included:



Distributing and setting up secure laptops for a newly remote workforce



Ensuring consistent access to both **on-premises and cloud servers**



Maintaining **connectivity, productivity, and system uptime** across all departments



Protecting against a rising volume of **phishing attempts and cyber threats**

Although Nystrom had already partnered with Logically (formerly NG2) for nearly two decades, the pandemic proved the value of that relationship in real time.

The Solution

Logically provided a **cyber-first, hybrid-ready IT environment** designed to ensure continuity, protect systems, and support future growth:



Seamless remote setup of secure, pre-configured laptops to support distributed staff



Executive-level access and long-term strategic support tailored to Nystrom's business goals



Cloud and server infrastructure management for 24/7 remote backup and access



Threat mitigation strategies, including anti-phishing awareness and incident response readiness



Workforce modernization guidance to enable a smooth transition to hybrid work



Logically helped us move quickly—without sacrificing stability. Our people were set up and running from home in a matter of weeks.

Sue Thomas



Strategic Impact

- ✔ **Zero connectivity issues** during pandemic-era transitions
- ✔ **Protected uptime and system performance** to meet 24/7 business needs
- ✔ **Improved cybersecurity awareness** and protection against phishing threats
- ✔ **Enabled hybrid work model** for continued flexibility and employee satisfaction
- ✔ **Set the foundation for future initiatives**, including potential e-commerce expansion



Logically gives us confidence—because they've earned it. When something comes up, I know I can reach their executive team and get what we need, quickly and reliably.

Sue Thomas,
CEO, Nystrom

Future Ready

With Logically's ongoing support, Nystrom is preparing to scale its hybrid work capabilities and explore new digital channels, including e-commerce. The company views Logically as a strategic partner in building the secure, high-performing technology infrastructure needed to support its next chapter.



Partnering for Resilient, Future-Ready Building Product Manufacturing

For manufacturers of commercial building products, protecting design integrity, ensuring on-time delivery, and meeting exacting industry standards are critical to serving construction professionals worldwide. With Logically's expertise, companies can secure intellectual property, streamline operations across a diverse product portfolio, and maintain reliable, scalable technology systems from production to direct site delivery. Let's explore how we can help you build secure, efficient, and future-ready operations that keep projects moving and clients confident.

Not Just Protection. Trusted Partners.

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