

Maplewood Senior Living

Cyber-First IT for Scalable, Secure, and Compliant Senior Care



About Maplewood Senior Living

Based in Westport, Connecticut, **Maplewood Senior Living** operates 16 luxury communities across the Northeast, offering a full continuum of care—from independent and assisted living to memory care and rehabilitation. With over 1,400 employees supporting hundreds of residents, Maplewood’s mission is to exceed expectations in every dimension of care, safety, and service.

As its footprint expanded, Maplewood turned to Logically to deliver **cyber-first managed services** that could scale securely, reduce downtime, and support both regulatory compliance and operational excellence.

Why It Matters

In senior care, **digital systems are mission-critical**—powering everything from nurse call technology to EHR systems and resident monitoring tools. These systems must operate securely and without interruption to protect lives, ensure compliance, and uphold trust with residents and their families.

With increasing regulatory scrutiny and heightened cyber threats targeting healthcare providers, Maplewood needed a partner who could do more than troubleshoot. They needed a strategic provider who could deliver scalable, secure infrastructure—and guide them forward.







Logically was integral in enabling the services that keep our clients’ sensitive, personal, and health information secure and confidential.

Tom Caprio,
Director of Information Technology,
Maplewood Senior Living

The Challenge

Prior to working with Logically, Maplewood experienced inconsistent support from IT providers, leading to costly downtime and siloed infrastructure across communities. With growth accelerating and new communities coming online, Maplewood needed to:

-  Implement a standardized, secure IT strategy across all 16 communities
-  Meet SOC compliance requirements and support HIPAA-aligned operations
-  Protect sensitive resident data while enabling mobile and remote access
-  Deploy and maintain custom healthcare technologies (e.g., nurse call, tracking, POS)


The Solution


Logically deployed a **cyber-first, compliance-ready IT strategy** tailored to Maplewood’s unique operational and regulatory needs. The engagement included:

 **Network infrastructure design and deployment** for new and existing communities

 **SOC compliance support**, including policy alignment, documentation, and controls

 **Advanced security tools and anti-threat protection** across all locations

 **Implementation of healthcare-enabling technologies**, including resident monitoring, nurse call systems, and POS system integration

 **Remote workforce enablement**, ensuring secure access for staff during the COVID-19 pandemic and beyond



Logically works to deliver an exceptional experience to both our internal team and our residents. They’re transparent, responsive, and always aligned with our goals.

Tom Caprio



Strategic Impact

- ✓ **Standardized IT strategy** across 16 locations for greater control and scalability
- ✓ **Improved cybersecurity posture** and reduced organizational risk
- ✓ **Compliance maturity** through SOC-aligned processes and technology
- ✓ **Operational continuity** during remote work transitions and facility expansions
- ✓ **Confident expansion planning** with secure infrastructure rollouts for new builds



From regulatory readiness to daily operations, Logically helps us manage risk, scale smartly, and stay focused on what matters most—our residents.

Tom Caprio

Partnering for Resilient, Future-Ready Care

In healthcare, secure, reliable systems are essential for protecting patient data and ensuring uninterrupted care. With Logically's expertise and commitment to operational excellence, providers can strengthen security, streamline workflows, and stay ahead of evolving compliance demands. Let's explore how we can help you deliver safer, more efficient care.

Future Ready

With a new flagship community opening in Princeton, NJ, Maplewood is extending its commitment to innovation in senior care. Logically is responsible for deploying the secure, high-availability infrastructure that will power this expansion—ensuring that every resident interaction is backed by **resilient, cyber-secure technology.**



The Protection You Need. The Partnership You Deserve.

Visit [Logically.com](https://www.logically.com)

Call 866-946-9638

Logically | CYBER FIRST. FUTURE READY.

Visit www.logically.com to learn more.