

Case Study

Jenkins, Wilson, Taylor & Hunt, P.A.

Cyber-First IT for Law Firms Managing Sensitive Intellectual Property

About JWTH

Founded in 1984, Jenkins, Wilson, Taylor & Hunt, P.A. is a specialized intellectual property law firm located in North Carolina's Research Triangle. With expertise across mechanical engineering, electrical engineering, and biotechnology, JWTH provides patent, trademark, and copyright counsel to a diverse client base—ranging from research universities to global corporations.

Handling sensitive IP data and complex legal processes, the firm requires an IT environment that's not only efficient—but resilient, secure, and responsive to evolving cyber threats. That's why JWTH partners with Logically.

Why It Matters

Legal organizations like JWTH manage confidential data that's both high-value and highly targeted. As operations become increasingly hybrid and digital-first, protecting information across endpoints, networks, and users is critical—not just for compliance, but for client trust and business continuity.



We work in a fast-paced legal environment. We need IT that keeps up—and keeps our data secure. That's what Logically delivers.

Dan Atcheson,
Firm Administrator, JWTH

The Challenge

Before working with Logically, JWTH was partnered with a different MSP that lacked the responsiveness and cybersecurity maturity needed for the firm's risk profile. When the COVID-19 pandemic accelerated remote work, it became clear JWTH needed more than basic IT support—they needed a strategic, cyber-first provider.



Nobody expected 90% of our staff to suddenly work from home. Logically made sure we had secure access and safeguards in place almost immediately.

Dan Atcheson

The Solution

Logically delivered a tailored cyber-first managed IT and security solution aligned to the demands of a modern law practice:



24/7/365 managed IT support with live response and issue remediation—even during after-hours emergencies



Dedicated technical specialist to understand firm operations and co-develop security controls that matched JWTH's workflow



Cybersecurity awareness training and ongoing threat prevention programs to reinforce human behavior as a security layer



Business continuity planning and future-state infrastructure consultations, including ongoing review of on-prem vs. cloud strategy



They gave us a clear roadmap—not just for IT operations, but for how to think about security from both a technology and human behavior standpoint.

Dan Atcheson



Strategic Impact

- ✓ Improved security posture across remote and on-site environments
- ✓ Reduced risk exposure with proactive security training and user policies
- ✓ Consistent response times and service quality from a dedicated support team
- ✓ Tighter IT-business alignment through tailored planning and communication
- ✓ Confidence in compliance-readiness for managing sensitive client data

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With Logically, we know what we're getting—every time. It doesn't matter if it's 10 AM or 2 AM, we get the same reliable service and peace of mind.

Dan Atcheson

Future Ready

Today, Logically continues to support JWTH with secure, scalable managed services. As the legal technology landscape evolves, the firm remains confident in its ability to adapt—because Logically provides more than support. It provides resilience, readiness, and trusted cybersecurity expertise.

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We consider Logically a true partner. They took the time to understand how our firm operates—and built an IT plan that works for us.

Dan Atcheson



Partnering for Resilient, Future-Ready Legal Services

In the legal sector, confidentiality, compliance, and operational efficiency are vital to client trust. Logically's expertise helps firms secure sensitive data, streamline case management systems, and ensure uninterrupted access to critical resources. Let's explore how we can help you strengthen security and deliver exceptional client outcomes.

Logically Keeps You Steps Ahead.

Visit [Logically.com](https://www.logically.com)

Call 866-946-9638

