

Global Endowment Management

Cyber-First IT for Financial Resilience and Business Continuity



About Global Endowment

Global Endowment Management (GEM) is a leading Outsourced Chief Investment Office (OCIO) serving charitable foundations, universities, research institutions, and policy organizations. GEM assumes full fiduciary responsibility for its clients' investment strategies—managing asset allocation, risk, and reporting with precision and discretion.

To protect the technology infrastructure supporting this high-stakes financial environment, GEM turned to Logically for a secure, scalable, and cyber-first IT partnership. What began as a vendor RFP evolved into a multi-year collaboration that now underpins GEM's operational resilience and end-user experience.

Why It Matters

GEM's clients expect continuity, security, and professionalism—especially during uncertain times. The firm's reputation depends on always-on access to sensitive financial systems and communication platforms





Our investors are long-term stewards. They expect their partners to stand the test of time. That means our IT infrastructure must be both resilient and secure.

Charlie Weeks,
Director of Systems and Technology,
Global Endowment Management

As a fast-growing firm with global operations, GEM required an IT provider that could deliver enterprise-grade support, align with business continuity and cybersecurity best practices, and scale without compromise.

The Challenge

In 2018, GEM issued a competitive RFP to reevaluate managed IT providers for two core reasons:

-  Internal vendor underwriting policies required reassessment every 3–5 years.
-  Their previous MSP lacked the scale, security maturity, and responsiveness required to support GEM's global workforce and evolving security requirements.



We needed a provider that could deliver 24/7/365 support, scale with our growth, and understand the expectations of a high-touch financial services firm.

Charlie Weeks

The Solution

Logically was selected in 2019 based on its cyber-first managed services, organizational depth, and ability to deliver both tactical support and strategic advisory. Logically's approach included:



24/7/365 remote helpdesk staffed with experienced engineers



Business continuity planning including **remote work** readiness kits with enterprise-grade configurations



Professional Services division for infrastructure, virtualization, and data center transitions



Proactive security guidance and infrastructure updates aligned with evolving cyber risks

GEM's remote work kits—Zoom Enterprise licenses, laptops, docking stations, dual monitors, and secured network access—ensured uninterrupted productivity during the COVID-19 pandemic and beyond.



Strategic Impact

- ✓ **Improved operational** resilience with high-availability infrastructure and tested continuity protocols
- ✓ **24/7 secure global** workforce support
- ✓ **Scalable managed** services that evolve with business growth
- ✓ **Cyber-first posture** infused across IT systems and strategy
- ✓ **Reduced total** cost of ownership versus national providers



We have a complex environment and see value and ROI in having Logically as our MSP. They know our users, deliver expert service, and aren't afraid to work long hours. Given the world's reliance on technology, we're all IT companies now.

Charlie Weeks

Future Ready

GEM continues to collaborate with Logically on forward-looking infrastructure and cybersecurity strategies—ensuring that as markets evolve, the firm's operations remain resilient, secure, and high-performing.



Partnering for Resilient, Future-Ready Finance

In the financial sector, operational integrity and data security are non-negotiable. Logically's expertise helps institutions fortify defenses, meet complex regulatory requirements, and position themselves for sustainable growth. Let's explore how we can help you safeguard assets and achieve operational excellence.

Let's Future-Proof Your Business—Together.

Visit Logically.com

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