

Case Study

Catholic Charities Maine

Cyber-First IT That Enables Resilient, Compliant Care Delivery Across 50+ Locations

About Catholic Charities Maine

Catholic Charities Maine (CCM) is one of the state's largest non-profit social service agencies, supporting over 50,000 people annually across more than 50 locations. From behavioral health and addiction recovery to child development and refugee services, CCM operates in highly regulated environments where uptime, data security, and mobility are essential.

To ensure business continuity, strengthen cybersecurity, and enable field mobility, CCM turned to Logically for a long-term IT strategy rooted in resilience, compliance, and secure scalability.

Why It Matters

With programs spanning health, education, and community outreach, CCM depends on secure, reliable systems to support a decentralized workforce. Many services are delivered in the field using mobile devices, while sensitive client data must be protected in accordance with HIPAA and other regulatory standards.



We're in healthcare and human services, so we can't afford to be down—and we can't afford to be out of compliance. Logically gives us the stability, strategy, and security to move forward.

Greg Fennell,
Director of IT, Catholic Charities Maine

The Challenge

Before partnering with Logically, CCM had worked with another provider that offered limited visibility and fragmented support. This led to:



Downtime during outages that disrupted services and access to care



Limited network scalability across its growing multi-site footprint



Lack of proactive security planning and cloud enablement



Compliance concerns due to outdated infrastructure and limited mobile support

The Solution

Logically deployed a **cyber-first, compliance-aligned IT strategy** that has evolved with CCM's mission and growth over more than 15 years.

Key initiatives included:



Proactive fiber WAN transformation across all locations to ensure speed, stability, and scale



HIPAA-aligned endpoint protection and access controls to safeguard client data



24/7 monitoring, patching, and security updates to reduce cyber risk and maintain uptime



Disaster recovery planning and backup infrastructure to support business continuity



Remote workforce enablement through secure access to cloud-hosted services and mobility tools



Weekly forecasting meetings to align IT strategy with program growth and compliance needs



It's not just support—we're planning months and years out with Logically. They know our environment, understand our people, and help us make better IT decisions every week.

Greg Fennell



Strategic Impact

- ✓ **Zero major outages** across 50+ locations with a fully modernized WAN
- ✓ **HIPAA-aligned infrastructure** supporting behavioral health and clinical services
- ✓ **Cloud-first mobility** enabling real-time documentation in the field
- ✓ **Reduced risk exposure** through layered security and continuous monitoring
- ✓ **Tight alignment between IT and operations**, reinforced through regular strategic planning

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I can go into any location, log in, and work like it's my office. That flexibility is a game-changer for our programs and our teams.

Greg Fennell

Future Ready

Catholic Charities Maine continues to expand services and reach more people across the state. With Logically as its cyber-first partner, the organization is prepared for what's next—from digital transformation and hybrid service models to evolving compliance requirements and cybersecurity threats.

Partnering for Resilient, Future-Ready Service

In healthcare and human services, secure, reliable systems are essential for protecting patient data and ensuring uninterrupted care. With Logically's expertise and commitment to operational excellence, organizations can strengthen security, streamline workflows, and stay ahead of evolving compliance demands. Let's explore how we can help you deliver safer, more efficient services.



Let's Work Together to Protect What Matters Most.

Visit [Logically.com](https://www.logically.com)

Call 866-946-9638

Logically | CYBER FIRST. FUTURE READY.

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